

AMENDMENT TRANSMITTAL LETTER (Large Entity)

Applicant(s): Young et al.

Docket No.

00750436AA

Serial No.
09/723.519

Filing Date
11/28/2000

Examiner

Group Art Unit

Invention: CUSTOMER RELATIONSHIP MANAGEMENT BUSINESS METHOD

A circular stamp with the word "OIPE" at the top and "INSTITUTO NACIONAL DE INDUSTRIAL DE PROPIEDAD intelectual" around the bottom edge. The date "MAR 30 2004" is in the center.

TO THE COMMISSIONER FOR PATENTS:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	7 -	20 =	0	x \$18.00	\$0.00
INDEP. CLAIMS	1 -	3 =	0	x \$86.00	\$0.00
Multiple Dependent Claims (check if applicable)	<input type="checkbox"/>				\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

- No additional fee is required for amendment.
- Please charge Deposit Account No. _____ in the amount of _____.
- A check in the amount of _____ to cover the filing fee is enclosed.
- The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 09-0458
 - Any additional filing fees required under 37 C.F.R. 1.16.
 - Any patent application processing fees under 37 CFR 1.17.

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GROUP 3600

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Dated: March 30, 2004

I certify that this document and fee is being deposited on [redacted] with the U.S. Postal Service as first class mail under 37C.F.R. 1.8 and is addressed to the for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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